Telstra

Touchfone 400
User Instructions

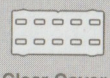
Congratulations on choosing the Telstra Touchfone® 400. To obtain full benefit from the telephone, please read these instructions and keep them handy for future reference.

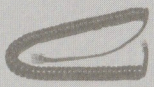
PACKAGE CONTENTS

The Touchfone 400 package contains:

Touchfone 400

Handset


Clear Cover

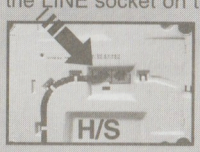

Handset Cord

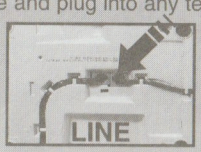
Handset Hook

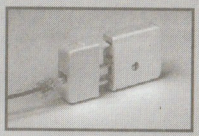
Line Cord

INSTALLING YOUR TOUCHFONE 400

Plug the long straight end of the handset cord into the H/S socket on the base of the telephone and plug the other end into the socket in the handset. Plug the line cord into the LINE socket on the base of the telephone and plug into any telephone socket.







INITIALISING THE TOUCHFONE 400

Before your Touchfone 400 can be used, it needs to be initialised.

Lift the handset and when you have dial tone, replace handset.

RINGER VOLUME

The ringer volume can be adjusted using the keypad, (Refer to the Memory Card) by lifting the handset and pressing the "Max" or "Min" button.

OR

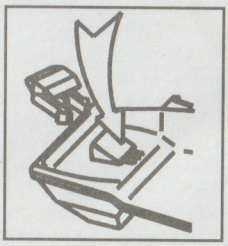
by pressing and holding the "Max" or "Min" button while the phone is ringing.

WALL MOUNTING THE TOUCHFONE 400

The Touchfone 400 can be wall mounted using the Telstra

Wall Mounting Kit purchased from Telstra or other retailers.

NOTE: If wall mounting the Touchfone 400, clip in handset hook as shown to keep handset in place.



TO MAKE A CALL

Lift the handset and dial the number.

LAST NUMBER REDIAL

To redial the last number dialled press [Redial].

SAVING LAST NUMBER REDIAL

To save the last number dialled press [Store] followed by the memory key of your choice [Dial Tone].

STORING NUMBERS

To store a number in memory, lift the handset, press [Store], dial the number to be stored (Press [Conf.] to include a pause) and press the memory key of your choice [Dial Tone].

DIALLING STORED NUMBERS

Lift the handset and press the memory key of the number you wish to call.

EASYCALL FEATURES

Easycall† is a range of features available from Telstra that make using your telephone easier, faster and more convenient.

If you are connected to any Easycall features the Touchfone 400 provides single button operation of Call Waiting, Call Forward, Enquiry/Conference and Automatic Call Back.

For further information Easycall Features please **call 1800 052 052.**

CALL WAITING

Easycall Call Waiting lets you answer a second call while placing your first caller on hold.

To Turn on Call Waiting:

Lift handset and listen for dial tone.

Press [Store] then [Call Wait].

Listen for facility tone and replace handset.

To Answer Call Waiting:

Press [Call Wait] when beeps are heard.

To Alternate Between Calls:

Press [Call Wait].

To Release the Active Caller:

Press [Cancel].

To Turn Off Call Waiting:

Press [Cancel] then [Call Wait] and replace handset.

CALL FORWARD

Easycall ***Variable Number Call Forwarding*** allows you to forward calls immediately, on busy and on no answer, to any other phone, including mobiles.

The Touchfone 400 is preset to Call Forward Immediate.

To Set Call Forward:

Lift handset and listen for dial tone. Press [Store], then [1] for Forward Immediate OR [2] for Forward on Busy OR [3] for Forward on No Answer, then press [Call Fwrd].

To Establish Call Forward:

Lift handset, press [Call Fwrd], dial number, press [Call Fwrd], again, and replace handset.

To Cancel One Type of Call Forward:

Lift handset, press [Cancel], [Call Fwrd] and replace handset.

To Cancel More Than One Type of Call Forward:

Lift handset, press [Cancel], press [1], [2] and/or [3], press [Call Fwrd] and replace handset.

CONFERENCE CALL

Easycall Enquiry Conference lets you place one caller on hold, while making another call. You can even conference the two calls together.

To Call Another Person While On a Call

Press [Recall] and dial required number. Press [Recall] to return to the original caller if connection is not made.

To Make a Three Way Conference Call While on a Call:

Press [Recall] and dial required number. When the person answers press [Conf.] to establish conference.

To Place the Last Person Connected on Hold:

Press [Call Wait].

To Cancel the Conference:

All parties hang up.

To Return to the Person on Hold:

Press [Cancel].

AUTO CALL BACK

With the Easycall "Call Back" button you can automatically call back an engaged call.

To Arrange Auto Call Back to a Busy Number:

Press [Call Back].

To Cancel Call Back:

Press [Cancel], [Call Back], dial the required number, then press [Call Back] again.

To Cancel All Call Backs:

Press [Cancel], [Call Back] and [Call Back] again.

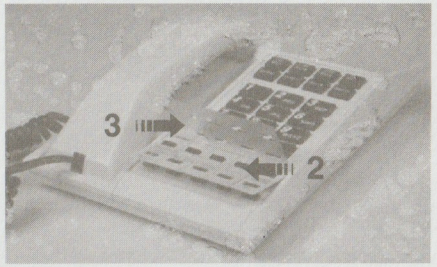
MESSAGEBANK

If you subscribe to the Telstra MessageBank voice mail service, please store your access number in the bottom left memory key. The memory card is already labelled for this purpose. This will allow one touch access to your MessageBank service. Refer to the MessageBank user guide for further details.

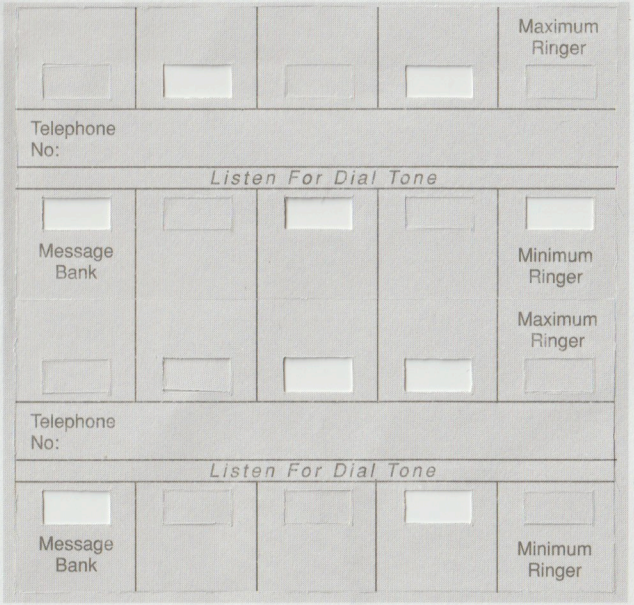
HEARING AID COMPATIBILITY

The Touchfone 400 provides a magnetic coupling in the handset suitable for use with hearing aids fitted with a T position switch.

PLACING THE MEMORY CARD ON YOUR PHONE



1. ***Tear out memory card (below)***
2. ***Insert memory card on telephone as shown***
3. ***Fit clear cover***



COMPATIBILITY WITH OTHER TELEPHONES

Although the Touchfone 400 uses the latest in telephone technology it may not be possible to always talk on a second extension telephone of a different type at the same time.

CARE OF THE TELEPHONE

The Touchfone 400 can be relied on for many years of service if treated correctly. Here are a few tips:

- Avoid hard knocks.
- Do not subject it to extreme temperatures.
- Only clean the surface with a slightly damp cloth. Do not use detergents, and never immerse the telephone in water.
- The performance of the telephone may be affected by electro-magnetic interference if placed near radio transmitters, diathermy machines, welding machines, etc. Under such conditions Telstra will not be held responsible for the performance of the telephone.

CUSTOMER SERVICE

Faults

If any service difficulties or faults are encountered, please report them immediately by dialling 1100 for Residential customers or your local reporting arrangements for Business customers.

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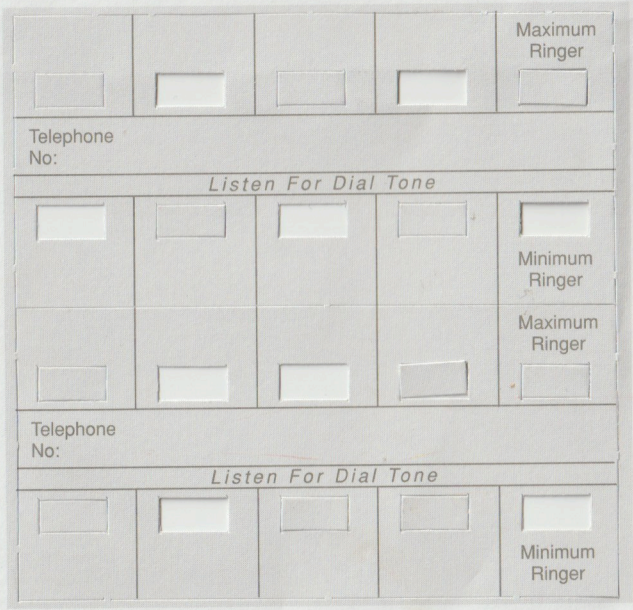

WARNING:

Do not use the telephone during an electrical storm as it is possible to get a shock. Refer to the Telstra White Pages for further information.
The handset must be left in place during an electrical storm to prevent damage to the telephone.

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